

# WHA EDUCATION



## STROKE SYSTEMS OF CARE COLLABORATIVE

*Virtual Webinar Series - You are Invited*

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The Wisconsin Hospital Association (WHA) is inviting you to participate in an “all teach, all learn” Stroke Systems of Care (SSoC) Collaborative to accelerate the collective learning about stroke care across Wisconsin. The focus of each session will be on areas of existing gaps and processes to improve SSoC for Rural and Critical Access Hospitals serving rural communities.



This FREE webinar series is sponsored in part by the Wisconsin Coverdell Stroke Program at the Wisconsin Department of Health Services. Funding for the stroke program is made possible by the Paul Coverdell National Acute Stroke Prevention Program at the Centers for Disease Control and Prevention.

### PROGRAM DESCRIPTION

WHA is hosting a virtual Stroke Systems of Care (SSoC) Collaborative. The aim is to support Rural and Critical Access Hospitals across Wisconsin develop stroke systems of care that meet standards for achieving Acute Stroke Ready Hospital (ASRH) criteria and achieve better outcomes for stroke care.

The SSoC collaborative will be facilitated by WHA Quality Improvement Advisor Jill Lindwall, MSN, RN, CPHQ. Each session will be led by subject matter experts actively working in the field, with demonstrated success implementing innovative processes. Networking sessions will be offered for participants to partner with SSoC experts and peers.

The collaborative will launch on Jan. 21, 2021 and continue to meet regularly on most Thursdays from 10:30am-12:00pm through April 8, 2021.

### WHO SHOULD ATTEND

This collaborative is open at no cost to Wisconsin Hospitals, with a focus on SSoC for Rural and Critical Access Hospitals serving rural communities.

Hospital Stroke Teams are encouraged to participate. This may include Hospital Leadership, Providers, Nursing Staff, EMS, Emergency Dept., Stroke Team Leaders, and representatives from all departments who provide care to stroke patients.

The webinar series is intended to educate new hospital teams on stroke best practices, as well as expand the learning of hospital teams who have participated in past SSoC educational sessions.

## PROGRAM DATES

- January 21
- *January 28; No Meeting*
- February 4
- February 11
- February 18
- February 25
- March 4
- *March 11; No Meeting*
- March 18
- March 25
- April 1
- April 8

## PROGRAM COMMITMENT

A primary contact will be identified for the SSoC Collaborative. The primary contact will commit to the following:

- Act as the lead team member to communicate and coordinate with the internal stroke team.
- Complete or delegate completion of assigned pre-work (minimal time commitment).
- Attend each session and bring in other team members with specific topic interests. Please note, attendance is intended to be fluid, determined by the topic, and team participation coordinated by the primary contact.
- Collaborate with team to implement a minimum of one new process for stroke systems of care.

WHA will commit to the following:

- Facilitate Microsoft Teams virtual SSoC learning and networking sessions on Thursdays from 10:30am to 12:00pm, from January 21 through April 8, 2021.
- Share pre-work, the session agenda, and supporting documents in advance of each session to the contacts listed above.

## SSoC PROGRAM TOPICS

This “all teach, all learn” collaborative will take time to review ASRH criteria, identify opportunities for improvement, share best practices, and provide participants opportunities to learn from and network with SSoC experts and peers.

### **Community Awareness and Pre-Hospital Care**

- Identify resources for public education around stroke symptom identification and early 9-1-1 notification.
- Examine EMS field assessment data (documentation of LKN - Last Known Normal), transit time, and communication improvement strategies, including a feedback loop for EMS.

### **Pursuing Acute Stroke Readiness Hospital (ASRH) Certification: The Good, the Bad, and the Ugly**

- Create a clinical stroke team.
- Establish consistent approaches to care.
- Demonstrate commitment to a higher standard of clinical service.

### **Emergency Department/ Emergent Care and Transfer Protocols**

- Identify critical components of stroke care in the ED: assessments, diagnostics, thrombolytics, neuro consult, etc.
- Evaluate current transfer protocols, to insure the fastest turnaround time.

### **Post-Acute Care**

- Identify transitions of care elements for efficient and effective patient transport and information that should be developed to support stroke victims as they recover.
  - » Skilled Nursing
  - » Assisted Living
  - » Home Health
  - » Community Partners and families

# PROGRAM SCHEDULE

Collaborative meets regularly on most Thursdays from 10:30am-12:00pm

WEEK	DATE	TOPIC	LEARNING OBJECTIVES
1	Thursday January 21, 2021	SSoC Collaborative Kickoff	<ul style="list-style-type: none"> <li>List stroke team priorities throughout the state</li> <li>Describe strategies of the Coverdell Stroke Program</li> <li>Discuss the ASRH concepts for improved SSoC</li> <li>Select key takeaways from a personal stroke patient experience</li> </ul>
2	Thursday, January 28, 2021	No meeting	
3	Thursday February 4, 2021	Community Awareness and Pre-Hospital Care	<ul style="list-style-type: none"> <li>Summarize resources for public education around stroke symptom identification and early 9-1-1 notification</li> <li>Recognize the signs of a Stroke – BE FAST Bella</li> <li>Examine EMS field assessment data (documentation of LKN- Last Known Normal), transit time, and communication improvement strategies, including a feedback loop for EMS</li> </ul>
4	Thursday February 11, 2021	Pursuing Acute Stroke Readiness Hospital (ASRH) Certification: The Good, the Bad, and the Ugly	<ul style="list-style-type: none"> <li>Create a clinical stroke team</li> <li>Establish consistent approaches to care</li> <li>Demonstrate commitment to a higher standard of clinical service</li> </ul>
5	Thursday February 18, 2021	Community Awareness and Pre-Hospital Care & ASRH Networking Event	<ul style="list-style-type: none"> <li>Initiate a 30-60-90-day improvement plan</li> <li>Address Hot topics regarding Community Awareness and Pre-Hospital Care</li> <li>Address Hot topics regarding pursuing Acute Stroke Readiness Hospital (ASRH) Certification</li> <li>Network with Subject Matter Experts and peers on the SSoC Collaborative</li> </ul>
6	Thursday February 25, 2021	Spoke (Rural/CAH Hospital) Perspective on Emergency Department/ Emergent Care and Stroke Transfer Protocols	<ul style="list-style-type: none"> <li>Investigate critical components of stroke care in the ED               <ul style="list-style-type: none"> <li>» Assessments</li> <li>» Diagnostics</li> <li>» Thrombolytics</li> <li>» Neuro consult</li> <li>» And more</li> </ul> </li> <li>Evaluate current transfer protocols to insure the fastest turnaround time</li> </ul>
7	Thursday March 4, 2021	Hub (Receiving Hospital) perspective on Emergency Department/Emergent Care and Stroke Transfer Protocols	<ul style="list-style-type: none"> <li>Investigate transfer protocols further</li> <li>Determine information the receiving hospital needs to know and why</li> <li>Formulate strategies to communicate with needed consultants (i.e. neurologist), and troubleshoot barriers to accessing resources that are not readily available</li> </ul>

## PROGRAM SCHEDULE (Cont'd.)

WEEK	DATE	TOPIC	LEARNING OBJECTIVES
8	Thursday March 11, 2021	No Meeting	
9	Thursday March 18, 2021	Hub-and-Spoke Emergency Department/ Emergent Care and Stroke Transfer Protocols Networking Event	<ul style="list-style-type: none"> <li>• Build upon 30-60-90-day improvement plan</li> <li>• Address Hot topics regarding Hub-and-Spoke perspective on Emergency Department/Emergent Care and Stroke Transfer Protocols</li> <li>• Network with Subject Matter Experts and peers on the SSoC Collaborative</li> </ul>
10	Thursday March 25, 2021	Post-Acute Care	<ul style="list-style-type: none"> <li>• Distinguish transitions of care elements for efficient and effective patient transport</li> <li>• Organize information to support stroke victims as they recover               <ul style="list-style-type: none"> <li>» Skilled Nursing</li> <li>» Assisted Living</li> <li>» Home Health</li> <li>» Community Partners and families</li> </ul> </li> </ul>
11	Thursday April 1, 2021	Get with the Guidelines® - Stroke Overview	<ul style="list-style-type: none"> <li>• State the benefits of Get with the Guidelines               <ul style="list-style-type: none"> <li>» Discuss ASRH data registry</li> <li>» Discuss Special initiatives</li> <li>» Post discharge</li> </ul> </li> </ul>
12	Thursday April 8, 2021	Post-Acute Care Networking Event	<ul style="list-style-type: none"> <li>• Address Hot topics regarding SSoC Next steps</li> <li>• Discuss a sustainability plan and/or mechanisms to support ongoing coordinated stroke care systems</li> <li>• Network with Subject Matter Experts and peers on the SSoC Collaborative</li> </ul>

## CONTACT US:

Please contact Jill Lindwall at [jlindwall@wha.org](mailto:jlindwall@wha.org) with any questions you have.