From: Hollerich, Amber <ahollerich@wha.org>
Sent: Thursday, May 4, 2023, 4:15 PM
To: Hollerich, Amber <ahollerich@wha.org>
Subject: CheckPoint: Preview for HCAHPS Now Available

Hi,

A CheckPoint Preview Report in now available for Patient Experience (HCAHPS) for report period 7/1/2021-6/30/2022 for 2022Q3 period and will be released to the public reports on **5/17/2023**.

You may view the Preview Report by clicking on the **Hospital Login** option on the orange menu bar,

signing-in, then clicking **Preview Report**, selecting a hospital. You can either click <u>See All</u> <u>Measures</u> and

scroll to the appropriate measure family or open a single family by clicking its name.

Please contact me if you identify an error, see unexpected results, or are unsure why a special case code (e.g. "DNR" or "IP") is reported in the **Public Result** and **Public Stars** columns.

Thank you,

## Amber Hollerich, HITCM-PP

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