

From: Carr, Alistair <acarr@wha.org>

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To: Carr, Alistair <acarr@wha.org>

Subject: CheckPoint Alert: HCAHPS, CMS Mortality, Readmissions, and Hip and Knee Complications Data Refreshed

The following measure families' data have been refreshed on CheckPoint using the most recent CMS HospitalCompare data:

- Patient Experience (HCAHPS) for 10/1/2021 – 9/30/2021 – these have been released to the public reports.

Due to an improvement in how CMS' data footnotes are processed, the following are currently available in the **Preview report only** behind the login (**Hospital Login > Preview Report**). They will be released publicly on 9/6/2022 to provide time for hospitals to confirm that their preview report looks correct. If a service is not performed by a hospital, then 'NA' should be reported. New hospitals will have 'IP' (In Progress) to indicate that a full report period has not yet been collected for a measure.

- Hip and Knee Surgical Complications (4/1/2018 – 3/31/2021).
- Mortality – Conditions (7/1/2018 – 6/30/2021), for the CMS measures only: COPD, Heart Attack, Heart Failure and Pneumonia*.
- Readmissions (7/1/2018 – 6/30/2021), for the CMS measures only (all measures except All-Cause Unplanned Readmissions).

*Please also note that **CMS has temporarily suspended reporting results for the pneumonia mortality and readmission** measures. This is reflected by 'CRS' being reported on CheckPoint.

Publicly reported results can be found on the **Compare Hospitals** option by selecting the appropriate measure family, or in the **Hospital Report**. The Compare Hospital report displays star ratings by default, but users can view the actual rates by clicking on <Show Rates> at the top of the report. Hospitals' historic results can be viewed by clicking on any blue number in the Show Rates view.

CheckPoint delivers reliable reports designed to support health care decisions and assist Wisconsin hospitals with quality improvement activities.

Hospital Report

Compare Hospitals

Resources

Hospital Login



Hospital Report



Compare Hospitals



Resources



Hospital Login

There is a "Preview Report" for each measure family behind the login, which provides the Lower and Upper Confidence Limits (LCL and UCL) used to determine the star rating. Hospitals having fewer than 50 responses will have only a "+" symbol reported to indicate their small sample, and no numerator, denominator, rate or confidence limits. The star rating scheme is described under **Resources** (on the home page) > **For Hospitals** > **CheckPoint Star Rating**.

Please let me know if you have any questions or concerns about the data.

Alistair

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