



NOVEMBER 10, 2021

## THE QUALITY ADVISOR

Welcome to the Quality Advisor! Please make special note of these upcoming offerings and important resources.

### News from the CQO's Desk...

Nadine Allen, Chief Quality Officer

#### WHA Collaborates on MOVIN program



WHA is collaborating with University of Wisconsin Institute for Clinical and Translational Research (UW ICTR) to support efforts in piloting an evidence-based program, MOVIN (Mobilizing Older adults Via-system-based Intervention), which improves patient ambulation and reduces risk for hospital-acquired disability in older adults. Studies have shown up to 60% of adults aged 65 years or older lose their ability to independently ambulate during a hospital stay. MOVIN's research developers, Barb King, PhD, RN, APRN-BC, FAAN, and Linsey Steege, PhD, created and tested an innovative model of care to address this significant issue. Please see attached informational [flyer](#) and reach out to Jill Lindwall [jlindwall@wha.org](mailto:jlindwall@wha.org) or Nadine Allen [nallen@wha.org](mailto:nallen@wha.org) with any questions on enrollment.

#### Wisconsin Quality Residency

The Wisconsin Quality Residency Program kicked off October 20<sup>th</sup> with the first monthly learning module, "The Evolution of Quality & How It Fits Into the Big Picture." Panel discussions featured four quality healthcare professionals focused on a variety of topics, including clinical tools to improve quality, clinical practice guidelines, evaluating compliance, and interacting with senior leaders and medical staff.

#### Upcoming events:

##### MODULE B – ACCREDITATION & SURVEY READINESS

Wednesday, November 17, 2021 | 9:00 – 4:00 | *Zoom (Virtual)*

#### Learning Objectives

- Prepare for accreditation surveys
- Identify practical strategies for managing the survey process
- Formulate a plan to continuous survey readiness, including practical survey tools and assessment strategies
- Describe how to manage the survey process

##### MODULE C – HOSPITAL COMPLIANCE: STATE AND FEDERAL OVERSIGHT

Wednesday, December 15, 2021 | 9:00 – 4:00 | *Zoom (Virtual)*

## Learning Objectives

- Articulate State and Federal hospital regulations
- Summarize evolving healthcare hot topics including COVID-19 1135 waivers and COVID-19 citations
- Review the Emergency Medical Treatment and Labor Act (EMTALA) including practical survey tools and assessment
- Examine the Statement of Deficiency process
- Write a Plan of Correction

Registration for individual modules is offered. See the entire program summary and guest registration information [here](#). **Please note, module locations vary.** To learn more, email Jill Lindwall, WHA Clinical Quality Improvement Advisor at [jlindwall@wha.org](mailto:jlindwall@wha.org).

## Safe Patient Handling – Falls and Falls with Injury webinar series concludes

Dr. Pat Quigley concluded her four-part falls webinar/coaching session series in October providing attendees with the tools and resources needed to prioritize opportunities to re-design, re-engineer, and enhance their hospitals' fall, fall injury and post-fall management programs.

Quigley discussed the concepts of *program evaluation* and *implementation science* (focusing on risk factors, preventing injury, learning from falls, and partnering with patients and family members) to help build infrastructure and capacity to sustain improvements. While referencing national guidelines put in place by TJC in 2015, Quigley reminded attendees the guidelines serve as a framework and encouraged participants to review their hospitals' falls program in comparison to the recommended guidelines, looking for opportunities to include in their programs.

Quigley encouraged colleagues to:

- Implement universal injury prevention strategies (hip protectors, floor mats, helmets, gait belts) and review TJC guidelines [Sentinel Alert 55](#), but recognizing injury prevention is separate and distinct from fall prevention. Not all falls are equal, and not all patients have the same level of risk.
- Integrate injury risk and injury history into hospital admission assessment processes.
- Set goals and conduct a baseline assessment, from which gaps will be identified.
- Create an action plan.
- Go after preventable falls (accidental falls and anticipated physiological falls). Looking at preventable falls while implementing individualized care plans, allows movement to a new level of program outcome.
- Review extrinsic risk factors. Ask during post fall management “why are people falling in my care? What are the top three reasons that people are having accidental falls? What are the top three reasons people are having anticipated physiological falls and what have you done to be able to mitigate and eliminate them?”
- Evaluate individualized care plans. Go back and review where changes were made – in the last six months was a patient's orthostasis (or medication, environment) reviewed? Were plans in place for patient that had postural hypotension and was it mitigated?

Links to the resources Quigley shared can be found here:

Strategic Plan for Falls - [https://www.wha.org/WisconsinHospitalAssociation/media/WHA-Quality/SampleStrategicPlan\\_forFalls\\_Quigley\\_10-13-21.pdf](https://www.wha.org/WisconsinHospitalAssociation/media/WHA-Quality/SampleStrategicPlan_forFalls_Quigley_10-13-21.pdf)

Injurious Fall Prevention Assessment – [https://www.wha.org/WisconsinHospitalAssociation/media/WHA-Quality/10-13-21\\_InjuriousFallPrevention\\_AssmtTool.pdf](https://www.wha.org/WisconsinHospitalAssociation/media/WHA-Quality/10-13-21_InjuriousFallPrevention_AssmtTool.pdf)



This webinar series was sponsored by the Wisconsin Office of Rural Health.

## Save the Date

### 2022 Wisconsin Health Literacy Summit

The Summit will take place in-person on April 4 - 6, 2022, at The Edgewater in Madison, Wisconsin. This year's theme is **Embracing Health Literacy in the New Normal: Digital Communications, Telehealth, Health Insurance, and Health Equity**.

- The Summit has 300-400 attendees, including a variety of healthcare, research, public health, literacy, health IT, and insurance professionals.
- It provides an opportunity to share interventions, tools, and strategies to improve health communication and patient outcomes.



New location!  
The Edgewater  
Madison, Wisconsin

## Save the Date

**2022 Wisconsin Health Literacy Summit**  
Embracing Health Literacy in the New Normal:  
*Digital Communications, Telehealth,  
Health Insurance, and Health Equity*

**April 4 - 6, 2022**

wisconsin literacy wisconsin health literacy

For details and more information

<https://wisconsinliteracy.org/events-news/event/2022/04/06/2022-wisconsin-health-literacy-summit/354726>

Registration will open February 2022. Register before March 4th, 2022, for the early bird rate:

- Early bird: \$325
- Standard: \$375

The Wisconsin Health Literacy Summit is the largest health literacy conference in the Midwest and provides the opportunity to share interventions, tools, and strategies to improve health communication and patient outcomes. Information on the 2019 Summit can be found here: <https://wisconsinliteracy.org/health-literacy/training-conferences/health-literacy-summit-details/>

## WHA Educational Offerings

### Focus on Diversity, Health Equity, and Inclusion Best Practices

**When:** Webinar – November 17, 2021 – 5:00pm CT

**Cost:** Free

[Register here](#)

As part of its commitment to champion diversity, health equity, and inclusion, the Massachusetts Medical Society, the Massachusetts Health & Hospital Association, and the American College of Healthcare Executives Massachusetts Chapter have partnered to develop a series of webinars that encourage dialogue and share best practices. WHA invites you to join in this webinar, including a screening of the “Power to Heal” documentary, which details the historic struggle to obtain equal, affordable, and adequate access to healthcare for all Americans.

### DHEI: Transgender Healthcare Dignity Model and Certification Program

**When:** December 9, 2021 – 8:00am – 12:00pm

**Cost:** \$295 per person

[Register here](#)

The Hospital Association of Southern California (HASC) is extending an opportunity for all hospital associations to join this event. This unique program educates health care providers on how to deliver the highest-quality care for the transgender,

gender-nonconforming, genderqueer, and intersex patient community. The half-day course covers the eight-unit Dignity Model developed by clinical psychologist Kristie Overstreet, PhD, using an interactive lecture approach.

For more information and details see the [course brochure here](#).

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