



MARCH 9, 2022

THE QUALITY ADVISOR

Welcome to the Quality Advisor! Please make special note of these upcoming offerings and important resources.

***Note:** Fast approaching dates for live events in March are **highlighted**.

News from the CQO's Desk...

Nadine Allen, Chief Quality Officer

Advocacy Day

Join WHA and nearly 1,000 health care advocates for a day of learning and advocacy on March 23. Advocacy Day will be virtual again this year. This year's keynote presentation features Dr. Scott Gottlieb, physician and former Commissioner of the U.S. Food and Drug Administration, in a moderated discussion with WHA President & CEO, Eric Borgerding. For information and to register click [here](#).



Also on the advocacy front...



From Left to Right, UW Health's Rudy Jackson, WHA's Ann Zenk and Gundersen Health System's Clark Draxler testify in a Senate Committee on Feb. 17, 2022.

The Wisconsin legislative session ended on a very high note with the passage last night of WHA-initiated legislation ([AB 960](#)) making it a felony to commit or threaten violence against a health care worker or their family. This bill garnered [national attention](#), and while it passed both the Assembly and Senate almost unanimously (there was one "no" vote in the Senate), it was not a slam dunk in this politically COVID-charged atmosphere. It took a coordinated and steadfast effort to get it done and quickly. WHA publicly praised the bipartisan passage of AB 960 last night in this [press release](#). Instrumental in this session-ending victory for all of health care was the [excellent testimony](#) by Gundersen Health System and UW Health, who

joined WHA to testify, in person, at the two public hearings on this legislation in the Senate and Assembly.

The outstanding grassroots campaign orchestrated by the WHA HEAT program, generated over 1500 contacts to legislators in less than 30 days. This effort generated hundreds of unique personal and documented examples of threats against health care workers, painting an unfortunate yet undeniable picture of why this legislation is desperately needed.

The once again exceptional advocacy effort that brought together WHA's lobbying, policy, legal and grassroots arms and member GR teams resulting in this bill being introduced and passed in just 29 days and counted Speaker Robin Vos and Majority Leader Devin LeMahieu as its lead authors.

A few weeks ago, WHA began working with the Wisconsin Department of Justice to craft model signage that can quickly be posted in your facilities once the bill is signed into law. **Watch for more to come on that, including a member webinar.** We are confident this legislation will be signed into law by Governor Evers within the next few weeks and are working with his office on a special occasion where that can happen.

Recent Quality Alerts

[WHA Quality Alert: CMS Delays Star Ratings Update](#)

Note This

AHA's Biennial Health Equity survey deadline extended

The AHA's [Institute for Diversity and Health Equity](#) (IFDHE) would like your help to secure robust health equity data from our mutual members by completing the biennial **Health Equity, Diversity and Inclusion Survey**. The deadline to complete the survey is now **March 31, 2022**. Your feedback is very important as it provides our Associations an opportunity to learn from the field and helps respective hospital associations to understand, assess and address the issues around diversity, equity and inclusion. We encourage your hospital to complete the survey by **March 31st**. All questions in the survey will be treated as confidential and answers will not be released without expressed, written permission. However, the AHA will share aggregate state, not individual hospital data, with us, as your state hospital association, upon request. The aggregate survey findings will be disseminated by the AHA in various ways, including reports, presentations and educational forums. A robust data set will also inform policy changes to support equity in patient care and workforce improvements.

Participation in this survey is voluntary yet essential to learning more about how to support hospitals and health systems in their efforts to advance equity. Please see [this blog post](#) authored by Joy Lewis, AHA's senior vice president of health equity strategies and executive director of IFDHE, for details on why your participation in the survey is so important.

The deadline for completing the survey is March 31. Click [here](#) to access the online survey and enter your login information [HOSPITAL NAME - Login: LoginID - Password: IFDHE2022]. You can also download a PDF copy of the survey from the bottom of the login page.

Upcoming Events

Advancing Health Equity During the COVID-19 Pandemic Shared Learning Forums

These forums originally scheduled for February were postponed until March. They are hosted by the DHS COVID-19 Response and Recovery Team Fridays from 12:00 pm – 1:00pm. Each session features a community leader sharing experiences, barriers, practices, and lessons learned for advancing Health Equity during the COVID-19 pandemic. March forums will spotlight the work being done to advance Health Equity in marginalized populations. [Register here](#) and see [flyer](#) for more information. Attend all or choose the sessions that work best for you:

- *Friday, March 11, 12:00pm – 1:00pm: Black Health Disparities
- Friday, March 18 12:00pm – 1:00pm: Hmong Communities
- Friday, March 25, 12:00pm – 1:00pm: Refugee Populations

Wisconsin Quality Residency

MODULE F – Using Data to Make Decisions Wednesday, March 16, 2022 | 9:00 – 4:00 | Zoom (Virtual)

Learning Objectives

- Work with your data (run charts, pareto charts, control charts)
- Apply descriptive statistics for data analysis
- Understand 'days since' measures for rare events
- Use data to make decisions: understanding the importance of measuring and documenting key processes for outcome measure improvement
- Present your data (how to display data to communicate improvement efforts: using your data to build displays)

MODULE G – Project Facilitation and Implementation, Wednesday, April 20, 2022 | 9:00 – 4:00 | Zoom (Virtual)

Learning Objectives

- Determine how the Quality Professional can successfully facilitate projects
- Explain key points to project implementation
- Investigate project management tools
- Integrate Principals of Change Management into practice

If you are interested in joining one or more of the individual program modules, please see the full program summary and guest registration information [here](#). The cost per module is \$250.00. To learn more, email Jill Lindwall, WHA Clinical Quality Improvement Manager, at jlindwall@wha.org.

2022 Wisconsin Health Literacy Summit

The Wisconsin Health Literacy Summit is the largest health literacy conference in the Midwest and is scheduled to take place in-person on April 4 - 6, 2022, at The Edgewater in Madison, Wisconsin. This year's theme is **Embracing Health Literacy in the New Normal: Digital Communications, Telehealth, Health Insurance, and Health Equity**.

- The Summit has 300-400 attendees, including a variety of healthcare, research, public health, literacy, health IT, and insurance professionals.
- It provides an opportunity to share interventions, tools, and strategies to improve health communication and patient outcomes.

2022 Wisconsin Health Literacy Summit

Embracing Health Literacy in the New Normal:
Digital Communications, Telehealth, Health Insurance,
and Health Equity

Presenting Sponsors:  

The Edgewater
Madison, WI
April 4 - 6, 2022



To Register and for details and more information:

<https://wisconsinliteracy.org/events-news/event/2022/04/06/2022-wisconsin-health-literacy-summit/354726>

Journey to a Healthier Wisconsin

The WHA Quality Team in collaboration with WHA Information Center will hold its second of four *Journey to a Healthier Wisconsin* webinars April 27th. Save these dates and [Register here](#) for upcoming webinars:

- April 27
- July 27
- October 26

The recording, slides, and accompanying resources from the first webinar can be accessed on the WHA On-demand Learning Center - <https://www.wha.org/On-demandLearning>. Resources include:

- Z Codes Data Highlight
- AHA ICD10 coding for Social Determinants of Health
- Journey to Better Outcomes Infographic
- The Journey to a Healthier Wisconsin 1/26 Webinar Slides

- Use of Z Codes - Findings from the Multi State Data Collaboration AHA webinar slides

This series is being offered at no cost to hospital participants.

AHA Health Equity Conference



Registration is now open for American Hospital Association's upcoming [Accelerating Health Equity Conference](#). With the theme "Forward on the Journey," the Accelerating Health Equity Conference will convene in person May 10 - 12, 2022, in Cleveland, Ohio. The AHA Community Health Improvement ([ACHI](#)) network and the Institute for Diversity and Health Equity ([IFDHE](#)), both part of the American Hospital Association, once again are joining forces to advance their

shared mission to close health equity gaps by building strategic hospital-community partnerships and developing and sustaining diversity and inclusion across the field.

For details on the conference and registration click [here](#). Early bird rates are available until April 1.

Coming Soon

Watch for an invite with registration instructions for our quality initiative **Reducing Readmissions and Connecting to Community Resources Guided by Health Equity and Social Determinants of Health (SDOH)**, running April through August 2022. For details, please see our informational [flyer](#).



This quality initiative is sponsored in part by the Wisconsin Office of Rural Health and is being offered at no cost.

WHA Educational Offerings

The CMS Hospital Conditions of Participation (CoPs) 2022, Webinar Series

When: Webinar-Session 1 Wednesday, April 6, 2022 12:00pm – 2:00pm

[Register here](#)

This five-part webinar series will cover the entire CMS Hospital CoP manual – Appendix A. It is a great way to educate everyone in your hospital on all the sections in the CMS hospital manual especially ones that apply to their department. This program will discuss the most problematic standards and how the hospital can do a gap analysis to assist in compliance with the CoPs. This program will include the 2020 changes and where the gaps continue – absence of interpretive guidelines and survey procedures.

Additional Offerings

Sepsis Alliance Institute Offerings

Intellectual Disability and Sepsis: Understanding Disparities and Care Needs webinar, March 16, 2022. For details and to register follow this [link](#).

Sepsis Alliance Leadership Conference, April 6, 2022. For details and to register click [here](#).

After the Hospital: Longer-term Impacts of Pediatric Sepsis webinar, April 20, 2022. For webinar information and to register click [link](#).

MHA's 2nd Annual DE&I Conference

Leading the Conversation: Diversity, Equity & Inclusion in Healthcare Conference

March 31, 2022 - 8:00am-11:00pm CT

Conversations are key as our healthcare system pushes itself to lead on diversity, equity, and inclusion. MHA has lined up a morning of can't-miss DE&I discussions that can help inform that mission. For conference information and to register follow this link - [Annual Leading the Conversation Conference: Diversity, Health Equity, and Inclusion in Healthcare](#)

Anticoagulation Forum

Virtual Anticoagulation Boot Camp, May 20-21, 2022

This 2-day meeting provides a comprehensive curriculum that covers the essential aspects of anticoagulation, disease state, and drug management. Engaging discussion around quality improvement, new agents and special situations will benefit all practitioners and "chalk talks" (live & recorded for ongoing access) will allow for attendee participation to shape the topics. For details and more information see [AC Forum Bootcamp - Spring - 2022](#).

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