



The Quality Advisor

January 8, 2025

News from the CQO's Desk

A hand holding a red marker is writing the words 'Welcome 2025' in a large, bold, black, sans-serif font on a white surface. The hand is positioned at the bottom right of the text, with the marker tip just below the '5'.

**Welcome
2025**

Happy New Year from the WHA Quality Improvement team!

As we step into 2025, we remain committed to supporting you in advancing healthcare excellence. This year holds exciting opportunities for growth and collaboration as we continue to navigate the evolving landscape of healthcare together.

We look forward to working alongside you in achieving our shared goals and making a positive impact in our communities. Here's to a successful and impactful year ahead!

Reminder: Request for Feedback on Substance Use Disorder Treatment & Opioid Overdose Response Surveys

Last month, we reached out to invite your participation in two surveys designed to help us better understand the substance use and opioid treatment options available across the state. This is a friendly reminder to review and have you or a delegate complete the two surveys aimed at enhancing substance use disorder treatment and opioid overdose response programs in Wisconsin.

Naloxone Distribution Survey: Focused on the distribution of Naloxone in Emergency Departments. Your input will help assess current practices and identify improvement areas.

Hospital Peer Support Utilization Survey: A brief, anonymous survey (5-7 minutes) gathering feedback on peer recovery support services for patients with substance use disorders. This survey is ideal for clinicians and staff working in relevant healthcare settings.

We greatly appreciate your time and input. If you're not the right contact, please forward this to someone who can provide feedback. Thank you for helping us improve these critical programs!

Integrity for Data Equity and Accuracy (IDEA) Initiative

We are excited to announce that we have been selected as a recipient of the Advancing a Healthier



Wisconsin (AHW) Community-Led Seed Grant, along with funding from the Greater Watertown Community Health Foundation to support this initiative.

IDEA aims to improve demographic data accuracy in health care settings by providing training and IT infrastructure support for the detailed collection of race, ethnicity and language data. Through these efforts, we will establish a solid foundation for accurate, comprehensive demographic data collection, that will help identify disparities, design targeted interventions, track outcomes and enhance our understanding of patient needs, ensuring tailored health care solutions that address disparities and improve patient care delivery. This initiative will be carried out at this time in collaboration with Fort HealthCare, Marshfield Medical Center – Beaver Dam, and Watertown Regional Medical Center.

Enhancing Race and Ethnicity Data Collection in Wisconsin

We are also pleased to share that the Wisconsin Hospital Association Information Center (WHAIC) and WHA are collaborating with the Wisconsin Division of Public Health (DPH) on a project focused on updating and standardizing guidelines for the collection of race and ethnicity data. Key objectives include developing training tools for hospitals based on the newly updated federal Office of Management and Budget (OMB) guidelines, as well as incorporating a more inclusive set of identities to support self-identification. This initiative will improve the accuracy, completeness and comparability of data across systems, ensuring legal compliance, enhancing interoperability and empowering hospitals and health systems to design more targeted interventions to address health disparities across the state.

Empower Your Organization with Just Culture Training & Tools

Health care transformation starts with a Just Culture! Shift the focus from blame to accountability and system improvement. The Emergency Care Research Institute (ECRI) and The Just Culture Company are here to help your organization create a safer, more equitable workplace!

As part of their shared mission to improve patient safety, they are offering a 20% discount on online Just Culture training programs from December 9, 2024, to February 8, 2025. Simply use the code ECRI+TJCC20 at checkout to take advantage of this offer.

Training programs include:

- [Just Culture Master Certification Course](#)
- [Just Culture Certification Course](#)
- [Just Culture for Managers and Influencers](#)
- [The Just Culture Conduct Course for Healthcare Managers and Influencers](#)

Build trust, foster accountability, and transform your organizational culture. Learn more and enroll [here](#).

Educational Events & Resources

Care for the Caregiver: Prioritizing Your Well-Being While Supporting Others

When: Jan. 16, 2025 -- 10 - 11 a.m.

Register [here](#).

In partnership with a WHA Corporate Member, WHA is excited to announce this complimentary webinar for members.

This interactive presentation will focus on wellbeing and self-care for social workers, nurses and other helping professionals. It will provide information on secondary traumatic stress and vicarious trauma and realities faced in this work, providing a rationale for why this topic is so important. Additionally, the presentation will include a practical component that allows participants to assess their level of secondary traumatic stress and consider how to create a self-care plan that is tailored to their needs. This presentation also debunks the myth that self-care is time prohibitive, expensive, or simply a trendy topic.

AI in Healthcare: Navigating Risks and Opportunities

When: Jan. 29, 2025 -- 12 p.m. CST

Register [here](#).

Join us for a thought-provoking webinar exploring the complex world of Artificial Intelligence (AI) in healthcare. While AI promises significant advancements in productivity and capabilities, it also brings unique risks that must be managed in innovative ways. AI's reliance on data, coupled with its socio-technical nature, creates challenges that can affect both its outcomes and the trust placed in it. This webinar is presented by DNV Healthcare but your hospital does not need to be DNV-accredited to register and attend.

In this session, DNV experts will guide you through the key considerations for adopting AI tools in healthcare, focusing on the critical need for a new risk management approach. Learn how to navigate emerging regulations, identify trust-building strategies, and ensure practical assurances for AI adoption in healthcare settings.

Don't miss the chance to gain insights on how to leverage AI confidently and responsibly, enabling you to harness its full potential while managing associated risks.

Register now to secure your spot!

Register Now for the Wisconsin Quality Residency Performance Improvement & Project Facilitation Module!

When: Feb. 12, 2025 -- 9 a.m. - 3:30 p.m.

Cost: \$250

For details and to register click [here](#).

We are excited to invite you to the Wisconsin Quality Residency Program Performance Improvement & Project Facilitation Module, taking place virtually. This professional development opportunity is ideal for health care quality professionals looking to advance their skills in quality improvement (QI) practices.

Don't miss out on this opportunity to enhance your expertise in healthcare quality and performance improvement.



To review the most up-to-date quality and patient safety data for Wisconsin hospitals, visit [CheckPoint](#).

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