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October 16, 2024

Healthcare Quality Week October 20 - 26 2024

Healthcare Quality Week (HQW), brought to you by NAHQ, is a dedicated time to celebrate the discipline and raise awareness of the positive impact those working in healthcare quality and safety have in their organizations and communities. Quality has taken center stage and more people working in healthcare quality and safety are being called upon to do this critical work. The discipline of healthcare quality has arrived at the intersection where preparation meets opportunity and healthcare has taken notice. People working in healthcare quality and safety are no longer the best kept secret in healthcare, so show your pride in what you do and what you care about.

News from the CQO's Desk

Second Annual WHA Quality and Patient Safety Awards Program to Launch October 21

In honor of National Healthcare Quality Week October 20-26, the WHA Quality and Patient Safety Team will launch its second annual WHA Quality and Patient Safety Awards Program. This awards program honors Wisconsin hospitals dedicated to advancing healthcare through exceptional quality performance, strong engagement and a commitment to continuous improvement.



Let's celebrate the commitment to quality and safety in Wisconsin!



International Infection Prevention Week 2024

Infection Preventionists (IPs) play a crucial role in keeping the public safe and healthy — protecting patients and health care workers from surges in health care-associated infections and so many other infectious threats. Find more information here.

Wisconsin hospitals have reduced hospital-acquired infections. The infographic below highlights some of the measure improvements. Visit CheckPoint to see Wisconsin hospitals performance.





BIRTH MEASURE FAMILY

- Early Elective Deliveries reduced by 5.6%
- Cesarean Births reduced by 3.1%

INFECTIONS

- Central Line Associated Blood Stream Infections reduced by 6.8%
- Catheter-Associated Urinary Tract Infections reduced by 26.7%
- · Surgical Site Infection Abdominal Hysterectomy reduced by 1.8%
- Clostridioides difficile Infections reduced by 16.9%
- Methicillin-Resistant Staph, aureus Infections reduced by 13.0%

READMISSIONS

- All Cause Unplanned reduced by 4.8%
- Heart Failure reduced by 4.3%
- Heart Attack reduced by 6.8%
- Chronic Obstructive Pulmonary Disease reduced by 3.6%
- Coronary Artery Bypass Graft reduced by 5.2%

MORTALITY CONDITIONS

- Acute Stroke reduced by 39.7%
- Gastrointestinal Hemorrhage reduced by 21.5%

PATIENT SAFETY

• Perioperative Blood Clot reduced by 5.3%

PATIENT EXPERIENCE

• All 10 HCAHPS Patient Satisfaction measures improved by up to 15%

MORTALITY PROCEDURES

- Coronary Artery Bypass Graft reduced by 33.6%
- Carotid Endarterectomy reduced by 89.4%
- Percutaneous Coronary Intervention reduced by 22.2%

PREVENTION... Supports healthy social and emotional development

- Supports parents and strengthens families
- Prevents and addresses trauma
- Expands evidence-based programs in communities and schools
- Improves the safety, stability, and livability of community environments



October is Substance Use Prevention Month

During October, we celebrate all the possibilities that prevention brings! Here's a shout out to the people everywhere who are saving lives through prevention!

Together, we're partners in prevention. For more information, go to SAMHSA website.



Invitation to Join the CDC Coverdell National Acute Stroke Program

WHA, a proud partner of the Wisconsin DHS Coverdell Acute Stroke program, is excited to announce continued funding for the next five years of the CDC Paul Coverdell National Acute Stroke Program (Coverdell). For more information on how to participate, please check out the Participating Hospital Guide. We invite all



please check out the Participating Hospital Guide. We invite all Wisconsin hospitals to engage as a Coverdell Hospital Partner. Please review the Coverdell Agreement here, sign it and return it to Dot Bluma, BSN, RN, CPHQ, Stroke Project Specialist at MetaStar, Inc.

WHA and AHA Support for Hospitals in Light of Baxter IV Fluid Shortage

Many of you were able to attend the WHA member call with representatives from Baxter on Monday. We appreciate your participation and hope you found the meeting useful. For those of you who were unable to attend, a recording of the meeting is available in our WHA On-Demand Learning Center.

WHA continues to monitor the situation with Baxter and our nation's IV supply closely. We'll share pertinent information with our members as it becomes available. We also encourage hospitals to stay in touch with your Healthcare Emergency Readiness Coalitions (HERCs) to best enable them to fulfill their role in coordinating, communicating and responding to crises like the current disruption of the IV solution supply chain. You may have already received the CDC Health Advisory (HAN) "Disruptions in Availability of Peritoneal Dialysis and Intravenous Solutions from Baxter International Facility in North Carolina" from your HERC. We apologize for any duplication, but want to share it with you as it provides a good source of links to the latest updates and recommendations.

We will continue to advocate for any state or federal actions available to resolve this situation. In addition to the letter we sent to President Biden and the FDA last week, we're working with our federal legislators from Wisconsin to get a delegation letter of support out to the administration. Please let WHA know if you have concerns about inventory running out, the need to cancel patient procedures or particular regulatory flexibilities that would be helpful so we can be sure to pass those concerns along to policymakers.

Please don't hesitate to reach out to Ann Zenk or Jon Hoelter, or any of us here at WHA if you have questions, feedback or status updates regarding your IV supply.

To review the most up-to-date quality and patient safety data for Wisconsin hospitals, visit CheckPoint.

Educational Events & Resources

In celebration of National Healthcare Quality Week, we are offering this exciting webinar proven to improve patient outcomes:

An Evidenced-Based Approach for Improving Patient Safety and Enhancing High Reliability – Structured Handoff Communication

When: October 22, 2024 – 11 a.m. - 12 p.m.

Register here.

Join us for the upcoming quality webinar featuring the I-PASS Patient Safety Institute. Enhance your hospital's patient safety culture by participating in this informative session on applying a systems-based approach to communication in health care. The I-PASS Patient Safety Institute offers evidence-based solutions and strategies to improve handoff communication across health care teams, ensuring better care coordination and reduced medical errors. Don't miss this opportunity to learn from the industry leaders and implement proven methods to elevate your facility's quality of care. Register now to secure your spot and take a step towards safer, more effective transitions of care.

Join us!

A New Tool to Help Hospitals Become More Dementia Friendly When: November 11, 2024 – 12 - 1 p.m. Register here.

A University of Wisconsin–Madison School of Nursing team consulted with hospital staff and leadership, family caregivers of people living with dementia and community agencies during a two-year study. They will share those needs identified by hospital staff and family caregivers and the team's user-centered approach to developing dementia-friendly training materials. They will also share how the resulting Dementia Friendly Hospital Toolkit can be used to develop and implement an organization-wide plan to increase staff awareness and skills to meet the needs of patients living with dementia and their family caregivers.

The Dementia Friendly Hospital Toolkit includes:

 An organizational guide that helps hospitals develop an ongoing training plan based on their goals and learning opportunities

• Eight interactive role play scenarios with learning objectives, facilitator guides, scripts, handouts and options for carrying out role play trainings

• Five short training videos with learning objectives, handouts and options for using the videos

 Additional resources that help hospitals measure progress, align their dementia friendly work with Age-Friendly Health Systems initiatives and provide additional context on the common needs of and support for people living with dementia and their family caregivers.

Wisconsin Association for Perinatal Care (WAPC) Perinatal Substance Use Webinar Series

Join WAPC for this educational opportunity designed to meet the needs of a broad range of perinatal stakeholders who work with people affected by perinatal substance use. Sessions are held every other month January through November. There is no cost to attend the webinars.

Upcoming Session: Mental Health, Trauma and Substance Use **When:** November 25, 2024 – 12 - 1 p.m.

For more information about the series and additional sessions, click here.

Your Quality Improvement Team

Nadine Allen, Chief Quality Officer - (608) 268-1817
Marcia Egle, Administrative Assistant - (608) 268-1831
Kelli Evenson, Administrative Assistant - (608) 268-1832
Jill Lindwall, Quality Director - (608) 268-1842
Jenny Pritchett, Clinical Quality Improvement Manager - (608) 274-1820
Stacy Kopp, Clinical Quality Improvement Manager - (608) 274-1820
Casey Zimpel, Clinical Quality Improvement Manager - (608) 274-1820
General Quality Mailbox

Wisconsin Hospital Association 5510 Research Park Drive Fitchburg, WI 53711 Phone: 608-274-1820

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