



October 2, 2024

News from the CQO's Desk

October is Health Literacy Month

October is Health Literacy Month – a time when health organizations, literacy programs, libraries, social service agencies, businesses, professional associations, government agencies, and other groups work together to integrate and expand the mission of health literacy. Together, we can build a world with greater health equity where all people can attain positive health outcomes. Find resources and more information at [IHA website](#).

It's Health Literacy Month!

IHA HEALTH LITERACY MONTH
Building Awareness Through Action

How are you taking action to build awareness about health literacy?

Share the hashtag **#healthliteracymonth**

healthliteracymonth.org



WHA Quality Presents at 2024 Wisconsin Organization of Nurse Leaders (WONL) Conference

Jenny Pritchett, WHA clinical quality improvement manager, presented at the Wisconsin Organization of Nurse Leaders Conference on September 19. The WHA Quality team partners with WONL in achieving their strategic objective in advancing and promoting value informed health care.

Pritchett presented about WHA quality initiatives, nursing-driven measures on [CheckPoint](#), Quality and Patient Safety Awards Program, and provided updates on hospital quality in the state of Wisconsin, including CMS Star Ratings. Wisconsin has the highest number and percentage of 5-star rated hospitals in the Midwest region.

Pictured are Jenny Pritchett and WONL President Dennise Lavrenz.

Invitation to Join the CDC Coverdell National Acute Stroke Program

WHA, a proud partner of the Wisconsin DHS Coverdell Acute Stroke program, is excited to announce continued funding for the next five years of the CDC Paul Coverdell National Acute Stroke Program (Coverdell). For more information on how to participate, please check out the [Participating Hospital Guide](#). We invite all Wisconsin hospitals to engage as a Coverdell Hospital Partner. Please review the Coverdell Agreement [here](#), sign it, and return it to [Dot Bluma](#), BSN, RN, CPHQ, Stroke Project Specialist at MetaStar, Inc.



Measure Inventory Table Resource

The Centers for Medicare & Medicaid Services (CMS) issued final rules for the Prospective Payment Systems for FY 2025 that affect the quality measure reporting requirements for hospital inpatient services, including Value Based Purchasing, long-term care hospitals, PPS-Exempt cancer hospitals, inpatient rehabilitation facilities, and inpatient psychiatric facilities. CMS issued proposed rules for the hospital Outpatient Prospective Payment System (OPPS) and Ambulatory Surgery Center PPS for CY 2025 and for End-Stage Renal Disease PPS, PY 2025. WHA has updated the [measure inventory](#) table to represent how measures are mapped across the CMS programs, [CheckPoint](#), and the Medicaid P4P.

To review the most up-to-date quality and patient safety data for Wisconsin hospitals, visit [CheckPoint](#).

Educational Events & Resources

New!

Friends of Age-Friendly: CMS, AHRQ, and UCSF on Advancing Age-Friendly Care Webinar

When: Oct. 7, 2024 – 11 a.m.

Register [here](#).

Join Dr. Michelle Schreiber of the Centers for Medicare and Medicaid Services (CMS), Dr. Arlene Bierman of the Agency for Healthcare Research and Quality (AHRQ) and Julia Adler-Milstein of the University of California, San Francisco (UCSF). Learn about the new CMS Age-Friendly Hospital Measure and the launch of the Age-Friendly Health Systems Research Network. IHI President and CEO Dr. Kedar Mate will moderate this conversation. Registration is free but required in advance.

Join Us!

An Evidenced-Based Approach for Improving Patient Safety and Enhancing High Reliability – Structured Handoff Communication

When: October 22, 2024 – 11 a.m. - 12 p.m.

Register [here](#).

Join us for the upcoming quality webinar featuring the I-PASS Patient Safety Institute. Enhance your hospital's patient safety culture by participating in this informative session on applying a systems-based approach to communication in healthcare. The I-PASS Patient Safety Institute offers evidence-based solutions and strategies to improve handoff communication across healthcare teams, ensuring better care coordination and reduced medical errors. Don't miss this opportunity to learn from the industry leaders and implement proven methods to elevate your facility's quality of care. Register now to secure your spot and take a step towards safer, more effective transitions of care.

New!

A New Tool to Help Hospitals Become More Dementia Friendly

When: November 11, 2024 – 12 - 1 p.m.

Register [here](#).

A University of Wisconsin–Madison School of Nursing team consulted with hospital staff and leadership, family caregivers of people living with dementia and community agencies during a two-year study. They will share those needs identified by hospital staff and family caregivers, and the team's user-centered approach to developing dementia friendly training materials. They will also share how the resulting Dementia Friendly Hospital Toolkit can be used to develop and implement an organization-wide plan to increase staff awareness and skills to meet the needs of patients living with dementia and their family caregivers.

The Dementia Friendly Hospital Toolkit includes:

- An organizational guide that helps hospitals develop an ongoing training plan based on their goals and learning opportunities
- Eight interactive role play scenarios, with learning objectives, facilitator guides, scripts, handouts, and options for carrying out role play trainings
- Five short training videos, with learning objectives, handouts, and options for using the videos
- Additional resources that help hospitals measure progress, align their dementia friendly work with Age-Friendly Health Systems initiatives, and provide additional context on the common needs of and supports for people living with dementia and their family caregivers.

Wisconsin Association for Perinatal Care (WAPC) Perinatal Substance Use Webinar series

Join WAPC for this educational opportunity designed to meet the needs of a broad range of perinatal stakeholders who work with people affected by perinatal substance use. Sessions are held every other month January through November. There is no cost to attend the webinars.

Upcoming Session: Mental Health, Trauma and Substance Use

When: November 25, 2024 – 12 - 1 p.m.

For more information about the series and additional sessions, click [here](#).

Grant Opportunities

Wisconsin Coverdell Opportunity for Hospitals

WHA is excited to announce a grant funding opportunity (GFO) through the Wisconsin Coverdell Stroke Program. This funding aims to support the implementation and expansion of comprehensive stroke systems for individuals at high risk of stroke and to enhance the quality of care for stroke patients across the continuum.

This opportunity is available to all WHA member hospitals. Additionally, a separate GFO will soon be introduced, focusing on Dane/Dodge, Brown/Outagamie, and Milwaukee/Racine/Waukesha counties.

Please complete this brief [survey](#) to express your interest in learning more about these opportunities.

Your Quality Improvement Team

Nadine Allen, Chief Quality Officer - (608) 268-1817

Marcia Egle, Administrative Assistant - (608) 268-1831

Kelli Evenson, Administrative Assistant - (608) 268-1832

Jill Lindwall, Quality Director - (608) 268-1842

Jenny Pritchett, Clinical Quality Improvement Manager - (608) 274-1820

Stacy Kopp, Clinical Quality Improvement Manager - (608) 274-1820

Casey Zimpel, Clinical Quality Improvement Manager - (608) 274-1820

General Quality Mailbox

Wisconsin Hospital Association

5510 Research Park Drive

Fitchburg, WI 53711

Phone: 608-274-1820



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