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April 3, 2024

News from the CQO's Desk

WHA Quality Center - New and Improved!

The Quality Center is back! We're excited to offer you a dedicated space to find up-to-date information on quality and patient safety resources, tools, educational opportunities such as webinars, information on events, news and updates from the WHA Chief Quality Officer, Quality Director, Quality Managers, and more!

Click WHA Quality Center. Note: if this is your first time visiting the Quality Center, you will be asked to enter your first and last name, email address, and to create a password. After creating your account, you will receive a welcome email from wha-quality-center@mn.co. This is a legitimate email address and is NOT spam.

For easy access to the content, bookmark the page or visit WHA - Quality & Patient Safety and click the Quality Center tile!

Share Your Hospital's Quality Improvement Stories

The WHA quality team is gathering stories for our annual 2024 Wisconsin Health Care Quality Report, promoting the quality story within Wisconsin hospitals. If your hospital has a quality improvement project highlighting the important improvement work that occurred throughout 2023, we would like to hear from you. Stories included in last year's report can be viewed here.

Email your story and attach any photographs or images of your work to Marcia Egle by April 17.

Photos, graphs or images should be sent as separate attachments for inclusion in the report. Photos should be sent as .jpg or .png files; graphs should be sent as .jpg, .png, PowerPoint slide, Excel file, or PDF.



Registration for 2024 Quality Residency is Open

The Wisconsin Hospital Association (WHA), Rural Wisconsin Health Cooperative (RWHC), and the Wisconsin Office of Rural Health (WORH) are excited to announce the next offering of the Wisconsin Quality Residency Program starting in May.

This program is designed to engage new or novice quality leaders in health care quality and are highly interactive learning sessions facilitated by a team of expert and veteran quality professionals.

The program kicks off May 8, 2024, and runs through March 12, 2025, and will include learning modules covering foundational topics, including regulatory and accreditation requirements, quality improvement concepts, state and federal hospital compliance, risk management, data analysis and decision-making and more. For program details click here.

April is Alcohol Awareness Month

April is **#AlcoholAwarenessMonth** - a time to raise awareness of alcohol use & misuse. Excessive alcohol use can result in serious consequences such as accidents and injury. But it can also lead to harmful chronic effects such as liver disease, cancer, hypertension, stroke, and so many more alcohol related conditions(1).

There are many resources available to bring awareness to alcohol use and misuse. WHA is fortunate to be partnering with Dr. Randy Brown and the UW-Madison Dept. of Family Medicine PROTEA team on providing substance use resources and clinical support to Wisconsin health care providers(2). One example is a Lunch and Learn Series which takes place the third Monday of each month from 12:15 – 1:15 p.m. Join the April 15, 2024 session by clicking this Webex meeting link or click here to see upcoming topics and past session recordings – CME available!

There are also many resources and tools available for individuals, families, communities, health care providers and their healthcare teams. Take a look at wealth of resources on Alcohol use, treatment, policies, and more available from Substance Abuse and Mental Health Services Administration (SAMHSA).

References

- 1. ARDI Years of Potential Life Lost, WI | CDC
- This program is possible through a partnership with the Wisconsin Hospital Association. Funding for RHeSUS was provided by the UW School of Medicine and Public Health from the Wisconsin Partnership Program (WPP).



American Hospital Association's (AHA) Hospitals Against Violence (HAV) Initiative

The American Hospital Association's (AHA) Hospitals Against Violence (HAV) initiative exists to share examples and best practices with the field about workplace and community violence. HAV's work is guided by the Building a Safe Workplace and Community Framework, which identifies four essential domains that hospital and health system leaders should consider as they address issues of violence in their workplaces. These include mitigate risk, trauma support, culture of safety and violence intervention. Please visit the website for Issue Briefs and other resources to support this initiative.



April is National Donate Life Month

April is National Donate Life Month and in recognition the Health Resources and Services Administration (HRSA) will host a webinar April 16, 2024, at 12 p.m.

This virtual gathering will convene stakeholders nationwide to delve into the critical topics of organ donation and transplantation. Join them for insightful discussions led by donation advocates and representatives from key organizations dedicated to outreach efforts that spread awareness and encourage organ donor registration. Find more information here.

2024 APIC Membership Discount Available to Infection Preventionists in Critical Access and Stand-alone Hospitals

Given the positive response and goal to reach all Infection Preventionists (IPs), The Association for Professionals in Infection Control and Epidemiology (APIC) continues to offer a discount on annual individual membership to IPs. Interested IPs can save \$30 on APIC membership, by going to APIC.org and completing the online membership form. Enter the discount code – 24WIHAS – on the last page of the application before you get to the payment screen. Offer is only valid online and applies to APIC Full/Active or New IP Membership (US only). Offer does not apply to APIC products or programs. Offer is not valid on previous orders and cannot be combined with other promotions. Individual membership is non-transferable. Offer expires December 31, 2024.

This discount is intended for individuals, specifically targeting IPs at critical access and stand-alone hospitals.

Educational Events & Resources

All hospitals are invited to attend this session, which will feature a discussion among the Eastern US Quality Improvement Collaborative (EQIC) team and a critical access hospital. Community Memorial Hospital will describe methods used to implement a Pressure Injury Prevention (PIP) program based on best practice research and innovative advances in prevention techniques. The presentation will highlight the multidisciplinary approach necessary to promote PIP, including early risk identification and comprehensive data collection methods that guide prevention and treatment decisions.

Register

Wisconsin Rural Health and Substance Use Clinical Support (RHeSUS) Program Offerings

Visit the WHA Quality Center for an overview and training/Education offerings. Click here.
*Note - if it is your first time visiting the WHA Quality Center, you will be asked to enter your first and last name, email address, and to create a password.

RHeSUS Lunch and Learn Series

When: Every third Monday, October 2023 - September 2024 Upcoming Meeting: April 15, 2024 - 12:15 - 1:15 p.m.

Topic: Opioid Withdrawal Management - with featured presenter Bobby Redwood, MD

Join from the meeting link here.

This monthly webinar series was developed by Randall Brown, MD, PhD, in partnership with WHA, to support those who treat and care for people struggling with substance use disorders in rural Wisconsin. The series will consist of didactic, case presentations and discussion, and plans to cover a variety of topics related to substance use disorders and management, and peer recovery services. This series is free of cost and offers CME/CE credit.

For More Information: Contact RHeSUS Program Director Jill Lindwall or Protea Outreach Coordinator Nada Rashid.

Target Audience: MD/DOs, RNs, APRNs, Physician Assistants, Social Workers, CSACs, Behavioral Health Providers, and Peer Recovery Services.

RHeSUS Office Hours

When: Every third Tuesday, October 2023 - September 2024 Upcoming hours: April 16, 2024 – 12 - 1 p.m.

A forum available for providers to discuss issues related to the management of patients with substance use disorders in the general medical setting. Randy Brown, MD, PhD will be available to provide clinical support on questions such as managing patients with at-risk alcohol use and use disorder, prescription controlled substance issues, OUD/SUD management and more. Questions can be on broader management topics or specific to a patient in your care. For more information, see flyer.

Click here for the meeting link.

For additional questions, contact RHeSUS Program Director Jill Lindwall or Randall Brown, MD, PhD, DFASAM.

Target Audience: All providers treating and/or managing patients with substance use disorders in the rural in-patient, emergency department, and general medical settings.

Sepsis Town Hall

When: April 15, 2024 – 2 - 3 p.m.

This is a one-hour interactive question and answer session that will be led by Dr. Bobby Redwood, WHA physician quality improvement advisor. During this live session, you will have an opportunity to ask Dr. Redwood questions and engage with others on sepsis updates and evidence informed practices.

On-demand sepsis education mini-series

There is a sepsis education mini-series available on demand. These short, self-paced videos, developed by Dr. Bobby Redwood, include offerings on Sepsis 101 - The Basics, The SEP-1 Core Measure, Sepsis 1 vs. Sepsis 3, Multidrug Resistant Organisms in Sepsis, Septic Shock and more, and are available via the WHA Quality Center Sepsis page, in the Training/Ed. Tab. Note: if this is your first time visiting the Quality Center, you will be asked to enter your first and last name, email address, and to create a password.

The Joint Commission (TJC) Accreditation Survey Updates

When: Tuesday, April 23, 2024 -- 11 a.m. - 12 p.m.

Mark Crafton, Executive Director, Srategic Alliances, for The Joint Commission, will present on the topic of accreditation survey updates, focusing on the most challenging issues facing hospitals and health systems. The content will provide an overview of the new requirements for accredited programs that became effective in January 2024 and will provide hospitals an understanding of what to expect with the survey changes.

Register

Reducing the Risk of Opioid Use Disorder Overdose and Death: 2024 Update Discussion Forum

When: April 24, 2024 – 2 - 3 p.m.

This is a one-hour interactive question and answer session that will be led by Dr. Bobby Redwood, WHA physician quality improvement advisor. During this live session, you will have an opportunity to ask Dr. Redwood questions and engage with other Wisconsin hospital providers on Medication Opioid Use Disorder evidence informed practices.

On-demand Opioid Use Disorder Overdose and Death Self-paced Training Videos

A self-paced Medications for Opioid Use Disorder (MOUD) training program developed by Dr. Redwood, ED Physician and WHA Advisor, designed for pharmacists, physicians, other advanced health care professionals responsible for or interested in the management of patient care associated with MOUD, as well as others on the care team interested in learning more about MOUD.

You can access this 7-part webinar series via the WHA Quality Center by clicking on the Opioid Use Disorder Overdose and Death Quality Center Space. Click on the Training/Ed. tab at the top of the page to access the recordings. Recording topics include Opioid Prescribing Guidelines – Keeping the Medicine Cabinets Empty, Alternatives to Opioids (ALTO) – Avoiding the Initial Exposure to Opioids in Any Clinical Setting, Harm Reduction – Minimizing Collateral Damage in the Throws of Opioid Use Disorder and more. You are encouraged to listen to these recordings prior to April 24 and join the live Reducing the Risk of Opioid Use Disorder Overdose and Death-The Opioid Epidemic 2024 Update Discussion Forum. *Note - if it is your first time visiting the WHA Quality Center, you will be asked to enter your first and last name, email address, and to create a password. You are encouraged to bookmark the page for future quick reference!

Register

Register

Wisconsin Association for Perinatal Care (WAPC) Perinatal Substance Use Webinar series

Join WAPC for this new educational opportunity designed to meet the needs of a broad range of perinatal stakeholders who work with people affected by perinatal substance use. Sessions will be held every other month beginning in January. There is no cost to attend the webinars.

Third Session: Infant and Child Outcomes after In Utero Exposure to Drugs **When:** May 22, 2024 – 12 - 1 p.m. Register here.

This presentation will describe the results of a study evaluating provider understanding and of Wisconsin laws regarding reporting substance use and pregnancy.

For more information about the series and additional sessions, click here.

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To review the most up-to-date quality and patient safety data for Wisconsin hospitals, visit CheckPoint.

Your Quality Improvement Team

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