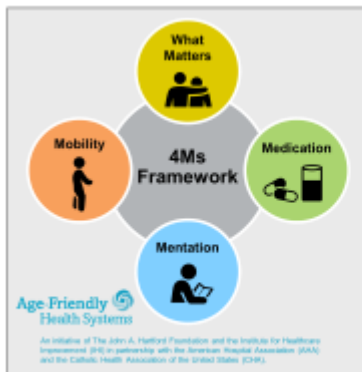




June 5, 2024

News from the CQO's Desk



What Matters
Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

Medication
If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

Mentation
Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

Mobility
Ensure that older adults move safely every day in order to maintain function and do What Matters.

“What Matters to You?” Day Is June 6

The Institute for Healthcare Improvement (IHI) recognizes international “What Matters to You” Day. By asking individuals what matters to them, health care providers are better able to provide value-based care to patients.

Understanding and aligning care with each older adult’s health goals and preferences (What Matters) is an essential part of providing age-friendly care. Age-Friendly Health Systems is an initiative of The John A. Hartford Foundation and IHI, in partnership with the American Hospital Association and the Catholic Health Association of the United States. Becoming an Age-Friendly Health System entails reliably providing a set of four evidence-based elements of high-quality care, known as the “4Ms,” to

all older adults in your system: What Matters, Medication, Mentation, and Mobility.

You can view a recently published article regarding cross-sector partnerships, [Aligning the Health Care and Public Health Sectors to Improve Age-Friendly Care Coordination](#), and view the associated toolkit [here](#).

#HAVhope Day

Friday, June 7 is Hospitals Against Violence (#HAVhope) Day. The day highlights the importance of a safe workplace for health care workers. We stand with the American Hospital Association (AHA) in protecting health care employees from workplace violence.

In Wisconsin, a WHA-crafted, bipartisan bill was signed into law in 2022, adding threats of violence to the higher penalty already in place for acts of violence against health care workers.

This law is one of many components needed to eliminate the violence and threats of violence that continue to occur. Delivering the message that violence against health care workers is a key step, as is supporting health care workers in reporting violence and threats of violence, so health care workers, health care employers and their community partners can work together to protect Wisconsin’s

health care workforce.

For additional resources and information, see AHA's [social media toolkit](#), [Building a Safe Workplace and Community](#) issue brief, [Providing Trauma Support to Your Workforce Following an Incident or Threat of Violence](#) issue brief and listen to [FBI Violence Prevention Strategies to Access and Manage Threats Against Health Care](#) podcast.

AHA Shares People Matter, Words Matter Resources

The AHA, along with behavioral health and language experts from member hospitals and partner organizations, has created a continuing series of "People Matter, Words Matter" posters to help health care workers and others adopt person-first, respectful language that aims to reduce stigma surrounding issues such as suicide, substance use disorder, pediatric and adolescent mental health and others. The posters are free and can be printed and shared with team members. Find details and posters to download [here](#).



AHA's Community Health Improvement Week June 10 - 14

We celebrate and thank the community partners who work in collaboration with Wisconsin hospitals to improve the health and well being of Wisconsin individuals and communities.

WHA Quality Center Updates

New resources have been added to the [WHA Quality Center Health Equity & SDOH Resources](#) space.

Note: first time visitors to the Quality Center will be asked to enter their name, email address, and to create a password to create an account. Then bookmark the page for easy access.

CDC's 2024 National Survey of Maternity Practices in Infant Nutrition and Care (mPINC) Closes June 10

Wisconsin birthing center hospitals are encouraged to complete and submit this survey. If your hospital has not yet received a link to complete the survey or if you have other questions, please email mPINC@cdc.gov or visit [CDC's mPINC website](#).



Wisconsin Elder Justice Coalition Survey for Health Care Professionals

The Wisconsin Elder Justice Coalition invites health care professionals and caregivers of older adults to participate in an important survey. Your insights are invaluable. Participating in this anonymous survey will help shape the future of health care support for older and vulnerable adults. The data collected will help create new education and training programs available for free next year, ultimately enhancing care and support systems.

If you are interested, please take 8 minutes to complete this [Healthcare Entity Needs Assessment](#) or use the QR code above. Your participation is crucial and greatly appreciated. Please pass this survey on to anyone else you know working in the health care field. The Wisconsin Elder Justice Coalition is looking for as many people as possible to participate.

Thank you for your support of this important initiative!

Snapshot: 2024 CMS Health Equity Conference

Casey Zimpel, WHA clinical quality improvement manager, Superior Health Quality Alliance quality improvement advisor, attended the 2024 CMS Health Equity Conference in Bethesda, MD in May. This year's conference theme was Sustaining Health Equity Through Action.



The conference provided participants a chance to engage with and hear from CMS leadership, provide a forum to delve into the most recent health equity research, solutions, and practices; collaborate on community engagement strategies; and cultivate partnerships that drive meaningful change.

Pictured are Cheryl Isabell and Tina Marshalek from Covering Wisconsin, and Casey Zimpel from WHA.

Checkpoint Measure Changes Information

In case you missed the Quality Alert from May 30 on approved measure changes to CheckPoint, please see [Quality Alert: Measures Changes to CheckPoint](#) and [Checkpoint Measure Changes FAQ's](#).

Educational Events & Resources

The WHA Quality Team is Partnering to Lead the Charge to Improve Access to Opioid and Substance Use Treatment in Rural Wisconsin

Millions of Americans struggle with opioid addiction. In Wisconsin, opioid, and other substance use has seen a marked uptick in the past two decades; a trend that intensified during the pandemic. Notably, heavy alcohol consumption, opioid overdose fatalities, and methamphetamine-related incidents have surged. Despite the escalating substance use and associated disorders, there has been a documented decline in the number of Wisconsin residents receiving addiction treatment services. These concerning trends have disproportionately affected rural areas, where access to prevention and treatment services lags urban areas.

Shockingly, 70% of Wisconsin's rural counties lack an opioid treatment program or prescribers equipped to address opioid use disorder. The Rural Health and Substance Use Clinical Support (RHeSUS) program, a collaborative effort by Wisconsin Hospital Association and the University of Wisconsin–Madison Program for Research, Outreach, Therapeutics, and Education in the Addictions (PROTEA), launched in January 2022, in efforts to improve access to treatment in rural Wisconsin by enhancing educational offerings and support for healthcare professionals serving those who struggle with opioid and other substance use disorders. Over two years, this program has successfully disseminated evidence-based training and education, fostered beneficial partnerships, and positively impacted healthcare providers, teams, collaborators, and stakeholders. Offerings customized to current trends have been developed to support those who treat and care for people struggling with substance use disorders in rural Wisconsin at no cost to participants.

For information on how you can participate, click the links below or simply click the meeting links provided at the scheduled times.

[Monthly virtual lunch and learn series](#) - Every third Monday of the month. [Join Webex Meeting](#) | 12:15 – 1:15 p.m.

- 6/17/2024 – Neonatal abstinence syndrome/withdrawal
- 7/15/2024 – Cases – Hospital patients with OUD
- 8/19/2024 – Resources for patients, families, and providers: identifying appropriate treatment

[Substance Use Disorder Office Hours](#) are every third Tuesday of the month, [Join Zoom Meeting](#) | 12 – 1 p.m.

Save the date for a fall Substance Use Disorders Management Boot Camp - September 19 - 20, 2024, in beautiful Door County, Wisconsin, more details to come!

Funding is provided by the UW School of Medicine and Public Health from the Wisconsin Partnership Program (WPP).

Wisconsin Association for Perinatal Care (WAPC) Perinatal Substance Use Webinar series

Join WAPC for this educational opportunity designed to meet the needs of a broad range of perinatal stakeholders who work with people affected by perinatal substance use. Sessions are held every other month January through November. There is no cost to attend the webinars.

Upcoming Session:

When: July 16, 2024 – 12 - 1 p.m.

For more information about the series and additional sessions, click [here](#).

Surgical Collaborative of Wisconsin Will Hold 2024 Summer Meeting August 10, 2024

The Surgical Collaborative of Wisconsin is hosting an all-member summer meeting on August 10, 2024, in Green Lake, WI. Join surgeons and quality leaders from around the state for a day filled with collaboration, learning and camaraderie. Registration is FREE by clicking [here](#). Complete meeting details can be found [here](#).

To review the most up-to-date quality and patient safety data for Wisconsin hospitals, visit [CheckPoint](#).

Your Quality Improvement Team

Nadine Allen, Chief Quality Officer - (608) 268-1817
Marcia Egle, Administrative Assistant - (608) 268-1831
Kelli Evenson, Administrative Assistant - (608) 268-1832
Jill Lindwall, Quality Director - (608) 268-1842
Jenny Pritchett, Clinical Quality Improvement Manager - (608) 274-1820
Stacy Kopp, Clinical Quality Improvement Manager - (608) 274-1820
Casey Zimpel, Clinical Quality Improvement Manager - (608) 274-1820
General Quality Mailbox

Wisconsin Hospital Association
5510 Research Park Drive
Fitchburg, WI 53711
Phone: 608-274-1820



[Subscribe](#) | [Unsubscribe](#)