


## WHA Health Care Leadership Academy Participants Learn Why Quality Improvement is Important to Wisconsin Hospitals

On March 21, WHA Chief Quality Officer Nadine Allen and WHA Clinical Quality Improvement Manager Jill Lindwall taught the virtual Quality Improvement (QI) class as part of the WHA Health Care Leadership Academy.

### Why Quality Improvement (QI) Is Important

- Aligns and supports achieving:
  - Organizational strategic priorities & goals
  - Regulatory/Accrediting/Certification standards compliance
- Uses problem solving methods for specific and prioritized needs
- Implements evidence-based practices and data-informed decision-making
- Engages providers and patients/families as partners
- Improves quality, performance and outcomes while safely reducing costs:
  - Care delivery experience
  - Systems and processes
  - Communication
  - Care coordination
- Promotes delivering safe, effective, person-centered, timely, efficient and equitable care for all involved

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One of the focuses of the class was the foundational understanding of why QI is important, not only for their job roles but also for high-performing Wisconsin hospitals in general. One of these core tenets is that QI improves quality, performance and outcomes while safely reducing costs. This can be seen in the areas of:

- Care delivery experience
- Systems and processes
- Communication
- Care coordination

Allen and Lindwall facilitated discussions around QI initiatives that class participants were engaged with at their respective hospitals.

To learn more about the WHA Health Care Leadership Academy, contact WHA Vice President of Education and Marketing [Leigh Ann Larson](#).

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