

Vol. 67, Issue 32 Thursday, August 17, 2023

On the Heels of Updated CMS Star Ratings, WHA Releases 2023 Health Care Quality Report

Wisconsin boasts the fourth-highest percentage of five-star-rated hospitals across the country, well above national average

Wisconsin hospitals' health care quality tops the national average and has the fourth-most five-star rated hospitals in the country, according to the recently released **Overall Hospital Quality Star Ratings** from the Centers for Medicare & Medicaid Services (CMS). The ratings reflect 46 measures across five categories of quality: mortality, safety of care, readmissions, patient experience, and timely and effective care.

"Wisconsin is fortunate to have some of the best hospitals in the nation, delivering high-quality health care to patients and their families every day," said WHA President and CEO Eric Borgerding. "Our hospitals continuously work to improve the quality of care they deliver—constantly adapting and improving outcomes along the way—which is clearly demonstrated by CMS' latest quality ratings."

According to CMS, 38% of Wisconsin hospitals received the highest-possible rating of five stars, more than twice the national average of 16%. This is the fourth-highest percentage of five-star rated hospitals in any state, behind Utah (56%), South Dakota (46%) and Montana (44%). Of the top-four states, Wisconsin has the largest number of

2023 Wisconsin Health Care Quality Report

five-star-rated hospitals—29—compared to 14 in Utah, seven in South Dakota and eight in Montana. In addition, 39% of Wisconsin hospitals received four-star ratings, compared to only 26% of hospitals nationally. Combined, 77% of Wisconsin hospitals received either four- or five-star ratings, a 15% increase from 2022.

Directly leading to this 15% increase, WHA, along with Wisconsin hospitals and health systems, implemented robust quality improvement and patient safety efforts over the last year. These numerous initiatives and outcomes are highlighted in WHA's **2023 Wisconsin Health Care Quality Report** that was released this week. In addition to providing snapshots of many key health care quality metrics, this year's report also features stories of innovation by numerous hospitals and health systems who have taken steps to improve patient outcomes in the last year.

"I'm immensely proud of the work not only WHA, but all of Wisconsin's hospitals and health systems are doing to keep pushing to deliver the highest possible quality care," said Borgerding. "The work we do isn't for the recognition—it's for the patients—but these CMS Star Ratings confirm that we're on the right track."

WHA has also proudly offered public access to its **CheckPoint** tool—one of the nation's leading statewide, voluntary hospital quality reporting initiatives—for nearly two decades. The tool allows patients, providers, and others to review nearly 50 quality metrics of individual Wisconsin hospitals, as part of WHA's commitment to transparent reporting and encouragement of commitment to ensure high-quality care for patients and communities across Wisconsin.

Other Articles in this Issue

- On the Heels of Updated CMS Star Ratings, WHA Releases 2023 Health Care Quality Report
- WHA Board Discusses Current, Future Challenges at Annual Board Retreat
- WHA Invites Community Benefit Stories for 2023 Report; Due Sept. 8
- GUEST COLUMN: Health Insurance Barriers Delay, Disrupt and Deny Patient Care

- GUEST COLUMN: How Did COVID-19 Claims Affect Workers' Compensation Rates?
- WHA 2023 Nominating and Awards Committee Seeking Nominations