

# 2024-2025 WISCONSIN QUALITY RESIDENCY PROGRAM

Modules are from 9:00am - 3:30pm CT

See below for program schedule and module descriptions.



The Wisconsin Office of Rural Health (WORH) is able to provide \$1,000 registration stipends through the Medicare Rural Hospital Flexibility Program Grant to Critical Access Hospitals. This is limited to the first 10 participants.

Proof of commitment to the full Quality Residency Program is required.

### Full Program - All Modules Included

## 2024-25 Wisconsin Quality Residency Program

Fee: \$2,500 per person

Fee will be invoiced to your hospital.

[REGISTER HERE](#)

### Guest Registration - Individual Modules

## Program Modules

(Select 1 or more)

Fee: Each module is \$250 per person

Fee is prepaid via credit card.

[REGISTER HERE](#)

### MODULE 1 - LEADING AS A QUALITY HEALTHCARE PROFESSIONAL

Wednesday, May 8, 2024 | 9:00am - 3:30pm CT (In-person only at WHA)

- Support the Organizational Strategic Plan, Mission, Vision, & Values with Quality Initiatives
- Engaging Stakeholders from Senior Leaders to Front Line Staff

### MODULE 2 - ACCREDITATION / SURVEY READINESS

Wednesday, June 12, 2024 | 9:00am - 3:30pm CT Zoom (Virtual)

- Accreditation/ Survey Readiness

### MODULE 3 - HOSPITAL COMPLIANCE: STATE & FEDERAL OVERSIGHT

Wednesday, August 14, 2024 | 9:00am - 3:30pm Zoom (Virtual)

- Hospital Regulatory Oversight and Survey Process
- Emergency Medical Treatment and Labor Act 101
- Frequently Cited Deficiencies
- Plans of Correction Process

### MODULE 4 - CREATING A CULTURE OF SAFETY & RISK MANAGEMENT

Wednesday, September 11, 2024 | 9:00am - 3:30pm CT Zoom (Virtual)

- Understanding High Reliability Organizations
- Just Culture and Characteristics of a Culture of Safety
- Sentinel/ Adverse Events
- Root Cause Analysis/ Failure Modes and Effect Analysis
- Disclosure of Info
- Informed Consent
- Protected Information

### MODULE 5 - QUALITY MEASURE REQUIREMENTS

Wednesday, October 9, 2024 | 9:00am - 3:30pm CT Zoom (Virtual)

- Types of Measures
- Federal and State Reporting Requirements
- Interoperability
- Navigate Quality Related Public Reporting Sites

### MODULE 6 - USING DATA TO MAKE DECISIONS

Wednesday, November 13, 2024 | 9:00am - 3:30pm CT Zoom (Virtual)

- Tools to Display and Report Data
- Data Collection and Analysis in Excel
- Mock Data Demo with Group Participation

### MODULE 7 - ENGAGING CLINICIAN ACCOUNTABILITY IN QUALITY

Wednesday, December 11, 2024 | 9:00am - 3:30pm CT Zoom (Virtual)

- Medical Staff/ Med Exec
- Committee Services and Impact on Quality
- Peer Review Processes as Educational Rather than Punitive
- Ongoing Professional Practice Evaluations/ Focused Professional Practice Evaluations

### MODULE 8 - POPULATION HEALTH AND CARE TRANSITIONS

Wednesday, January 8, 2025 | 9:00am - 3:30pm Zoom (Virtual)

- Care Coordination Strategies and Best Practices
- Social Determinants of Health and the impact on Health Outcomes

### MODULE 9 - PERFORMANCE IMPROVEMENT & PROJECT FACILITATION

Wednesday, February 12, 2025 | 9:00am - 3:30pm Zoom (Virtual)

- How to Choose a Methodology
- Plan, Do, Study, Act (PDSA) Cycle
- Project Facilitation Strategies and Management Tools
- Project Selection Process
- Selecting a Project Solving Methodology
- Tools for Project Management

Module 10 is only included with purchase of full residency program.

### MODULE 10 - PUTTING IT ALL TOGETHER AND GRADUATION

Wednesday, March 12, 2025 | 9:00am - 3:30pm CT (In-person only at RWHC)