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WHA Health Care Leadership Academy Participants Learn about the Discipline of Quality Improvement

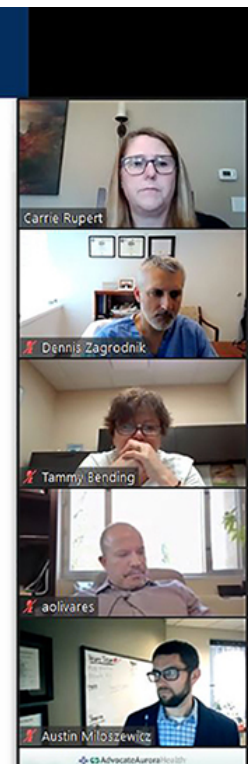
The focus of the most recent 2022 WHA Health Care Leadership Academy class held virtually on April 21 was quality improvement, led by WHA Chief Quality Officer Nadine Allen.

Allen instructed academy attendees on key quality components necessary in high-performing, successful hospitals. Topics discussed included:

- The Triple Aim;
- High Reliability Culture;
- Quality Governance Using Data;
- The Science of Quality Improvement; and
- Expectations of Quality Leaders.

Using Data to Make Decisions

- How we know we have work to do:
 - Data indicates an improvement opportunity, or
 - A process or procedure is being changed or updated
- Who will do this work?
 - Who will be the Leader?
 - Who will provide senior leader support?
 - Who are the people that know how the work is done and will make the changes?
- Good improvement work takes a whole team



Participants in WHA's Health Care Leadership Academy learn the importance of data to quality improvement planning and assessment.

Allen stressed the importance of “not letting perfection to your quality improvement efforts be a barrier to moving forward.”

To learn more about the WHA Health Care Leadership Academy, contact Vice President of Education and Marketing [Leigh Ann Larson](#).