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Wisconsin Hospital Association Releases 2024 Health Care Quality Report:

"Driving excellence in patient care and community health across Wisconsin"

WHA released its <u>2024 Health Care Quality Report</u>, titled "Data-Driven Excellence: Enhancing Health Outcomes through Quality Measures." This comprehensive report emphasizes the crucial role of data and quality metrics in revolutionizing health care delivery and outcomes throughout Wisconsin.

"Our hospitals and health systems are dedicated to leveraging data and innovative quality initiatives to drive significant improvements in patient care and community health," said WHA President and CEO Eric Borgerding. "This report showcases the commitment to excellence that defines Wisconsin's health care landscape and our ongoing efforts to create a healthier future for all."

The report also shows that Wisconsin hospitals consistently outperform the national average in patient experience scores, with the **top 10% of hospitals showing results up to 15% higher than hospitals across the country**. This impressive performance has led to frequent recognition from agencies like the Centers for Medicare & Medicaid Services (CMS), the Agency for Health Care Research and Quality (AHRQ), and *U.S. News & World Report*. Notably, 69% of Wisconsin hospitals rated received a 5 or 4-star rating from CMS, significantly surpassing the national average. Additionally, Wisconsin ranks 11th in the Commonwealth Fund Scorecard for Women's Health Care, further highlighting the state's commitment to quality health care.

For 20 years, Wisconsin's acute-care and critical access hospitals have voluntarily reported more than 40 measures of quality and patient safety through WHA's <u>CheckPoint</u> website. This platform facilitates benchmarking and comparisons across hospitals, enabling continuous statewide improvement in the quality of patient care.

You can read the full report here.

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